



July 25, 2008

To Whom This May Concern:

Bostik has been recommending and warranting urethane adhesives for glue-down applications of solid hardwood flooring for over 20 years.

A great deal of solid wood flooring is not suitable for glue down installation because of “side bending” and/or “bowing” that is common on many products intended for nail or staple down installation. However wood flooring products that are flat and straight enough to prevent gaps and allow proper adhesive transfer may be successfully bonded to on-grade and above-grade concrete substrates.

Hardwood flooring materials that are suitable for glue down that do not have glue down recommendations may be bonded to suitable substrates using Bostiks Best[®], TKO[®], and BST[®] urethane adhesives. If desired, Bostik MVP⁴, may be applied to the substrate as directed, to protect against sub-floor moisture and/or for sound reduction.

When using a Bostik adhesive only, Bostik warrants against manufacturing defects, and adhesion of flooring to the substrate for 5 years*.

When using Bostik’s MVP⁴ in conjunction with Best, TKO, or BST adhesives, Bostik warrants against manufacturing defects, loss of bond, and moisture vapor protection from the sub-floor for 5 years*.

* Installation warranty is contingent upon proper acclimation, surface preparation, expansion relief throughout, adhesive transfer as stated in Bostiks most recently published literature, and applicable industry specifications. In the event of a valid claim, Bostik Inc. will pay to repair or replace the wood flooring on a prorated square foot basis for the portion of the job proven to be defective. Bostik Inc. is not responsible for defects in wood flooring, abuse, misuse or losses due to delays, relocation expenses or any other consequential damages. Bostik does not warrant any flooring defects/limitations or any moisture problems that do not originate from the sub-floor.

Sincerely,
Bostik Inc

A handwritten signature in black ink, appearing to read "Philip Pitts", written in a cursive style.

Philip Pitts
Market Manager
Wood Flooring Installation Systems