

PRODUCT CLAIM FORM

No. CLAIM FORM: _____
DATE: _____

The following procedures must be followed to process all claims against defective Ua Floors wood flooring:

- Customer must have read and understood product warranty.
- Customer must have read and followed maintenance recommendations.
- **Dealers must provide flooring samples and/or photos of defective flooring materials.**
- Invoice must be attached to claim form.
- Debits must be attached to claim form.
- **Claim form must be entirely completed.**

CUSTOMER

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Telephone: _____ E-Mail: _____

INSTALLER

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Telephone: _____ E-Mail: _____

RETAILER

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Telephone: _____ E-Mail: _____

DISTRIBUTOR

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Telephone: _____ E-Mail: _____

Date of Claim: / / AM PM :

Product Information

SKU#					
Purchase Quantity					
Installed Footage					
Installed Method					
Grade Level					
Installed Time					

Claim Description

INSPECTOR

Signature: _____

Name: _____
 Telephone: _____ E-Mail: _____

Inspect Result

- Installation/Maintenance Problem (not a product defect)
- Structure Problem: _____
- Finish Problem: _____
- Grade Problem: _____
- Installation Problem: _____
- Maintenance Problem: _____
- Other Problem: _____

Jobsite

Product Installed on What Grade Level: Above Grade On Grade Below Grade

Type of Heating System: Hot Water Base Board Hot Air Electric Radiant
 Oil _____

Type of Conditioning: Central Window Unit Dehumidifier

Flooring Installed Over: Full Basement Crawl Space Slab

Resolution

Product Exchange Flooring Reparation Flooring Replacement

Flooring Refinishing Other: _____

Relative Expenses

Material	Labor	Other	Total

TOTAL AMOUNT: USD \$ -

Retailer Signature: _____ Date: _____

Dsitributor Signature: _____ Date: _____

<http://www.uafloors.com>

e-mail: sales@uafloors.com